

Warranty Card

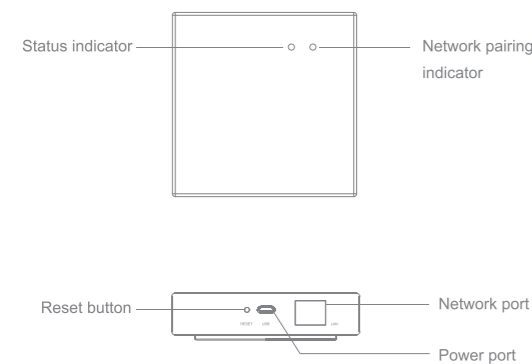


Purchase Date: _____
Store Location: _____
Installation Date: _____
Installer Name: _____
Installed at Address: _____
Notes: _____

Please keep with your proof of purchase. For warranty claims, email us at stitchy@cleverlife.com.au along with your warranty card and proof of purchase.

Product Description

STITCHY Zigbee Hub is the control center for your Stitchy and Zigbee devices. You can add a range of 3rd party Zigbee devices that operate on the Zigbee 3.0 protocol.



WEEE



This product must not be disposed of as normal household waste, in accordance with EU directive for waste electrical and electronic equipment (WEEE- 2012/19/EU). Instead, it should be disposed of by returning it to the point of sale, or to a municipal recycling collection point.

CE Notice:



CE Products with the CE marking comply with the Radio Equipment Directive (2014/53/EU), the Electromagnetic Compatibility Directive (2014/30/EU), the Low Voltage Directive (2014/35/EU) – issued by the Commission of the European.
Compliance with these directives implies conformity to the following European Standards:
EN300328 V2.2.2
EN 301 489-1 V2.2.1
EN 301 489-17 V3.2.0
EN62368-1:2014+A11:2017
EN IEC 62368-1:2020+A11:2020
EN55035:2017
EN62311:2008

Preparation for Pairing

Download and Install the CleverLife Home mobile App



Scan the QR Code or search for 'CleverLife Home' in the relevant App Store. If you are using the App for the first time, you will need to first register an account. If you already have an account, use your credentials to log into the App.

Connect your mobile device to your 2.4GHz WiFi network.



Please Note - Ensure you have disabled band steering on your modem router and are connected to a 2.4GHz only WiFi network.

Your mobile phone and the STITCHY Hub will need to connect to the same LAN Network during the pairing process to ensure effective connectivity between the devices.

FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The users manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. In cases where the manual is provided only in a form other than paper, such as on a computer disk or over the Internet, the information required by this section may be included in the manual in that alternative form, provided the user can reasonably be expected to have the capability to access information in that form.

(b) For a Class B digital device or peripheral, the instructions furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

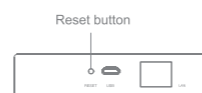
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Pairing the Hub

If using a cable connection, ensure you have the hub connected to your home router.

1. Power on the device.
2. Check that the red indicating light is flashing. If not, hold the RESET button for 5 seconds until it begins flashing.
3. In the CleverLife Home App, select the '+' symbol from the home screen top right corner. Select 'Add Device' to manually add the device, or 'Scan' to use the QR Code. Select 'STITCHY Hub'.
4. Select 'STITCHY Hub'.
5. Follow the remaining in-app instructions as prompted. After you add the Hub, you can view it from the device list on the Home page.

To pair sub-devices, follow instructions within the device page.



Scan this QR Code from within the App for simple automated device pairing.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.

RF exposure warning

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

Troubleshooting & FAQ

My Hub won't connect to my network.

1. Confirm your WiFi Network configuration - 2.4GHz Only, WPA2 Mixed Encryption
2. Confirm your mobile device has 'Nearby Device Discovery' settings enabled correctly.
3. If using LAN Cable connection, confirm the cable is in good condition and connected correctly (LAN Port)

If the problem persists, please try pairing using the 'AP' mode. You can select this mode in the device pairing screen in top right corner. Click on 'EZ Mode' and change to 'AP Mode'.

My Zigbee Device won't connect to the Hub

1. Confirm you have not exceeded 128 paired sub-devices
2. Confirm you are within the operating limits of the devices, usually within 200m in open environment.

Q. What is the maximum stable control distance?
A: Guaranteed stable controlling over 200m in open environment.

Q. Does the Hub support WiFi connection?
A: The Hub supports Zigbee downlink and WiFi uplink connection

Product Introduction

The STITCHY Hub, a Dual-network Zigbee Gateway, stands at the heart of your Zigbee Mesh Network. This pivotal device not only facilitates seamless connection among Stitchy and other Zigbee devices, but also ensures robust communication within your network. By linking to your home router through a cable or LAN, the Hub extends its reach, enabling cloud integration and mobile device connectivity. This allows you to remotely manage your Zigbee devices with ease, providing control from anywhere, at any time.

1. Control your Zigbee devices
2. One-key Networking
3. Cloud Control & Automation
4. Local Control and Automation
5. Backed by local support

Product Specifications

Product Name	STITCHY Zigbee Hub
Product Model	ML-ST-GWZ
Input Power	5 V = 1 A (= Direct Current)
Working Temperature	-10°C to +45°C
Working Humidity	10% to 90% RH (non-condensing)
Wireless Protocol	2.4G Wi-Fi Zigbee
Dimensions	90.0x90.0x23.0mm
Net Weight	About 74.5g

Packing List

- STITCHY Zigbee Hub x 1
- Power cable x 1
- Product manual x 1
- Adapter x 1
- Network cable x 1



CLEVER LIFE



Zigbee Smart Hub

Product Manual and Warranty Certificate

Please read the instruction manual carefully before using the product.

Adapter Characteristics

Indoor use only

Class II equipment

Rated Input voltage:	100 - 240V AC
Rated Input Frequency:	50/60Hz
Steady AC Current:	Less than 0.2A at 100-240V AC input
Rated Output Voltage:	5V
Rated Power:	5W



The STITCHY Hub, including AC power adapter, comply with relevant Australian Standards.

CONTACT US

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A product by Clever Switch Pty Ltd.
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